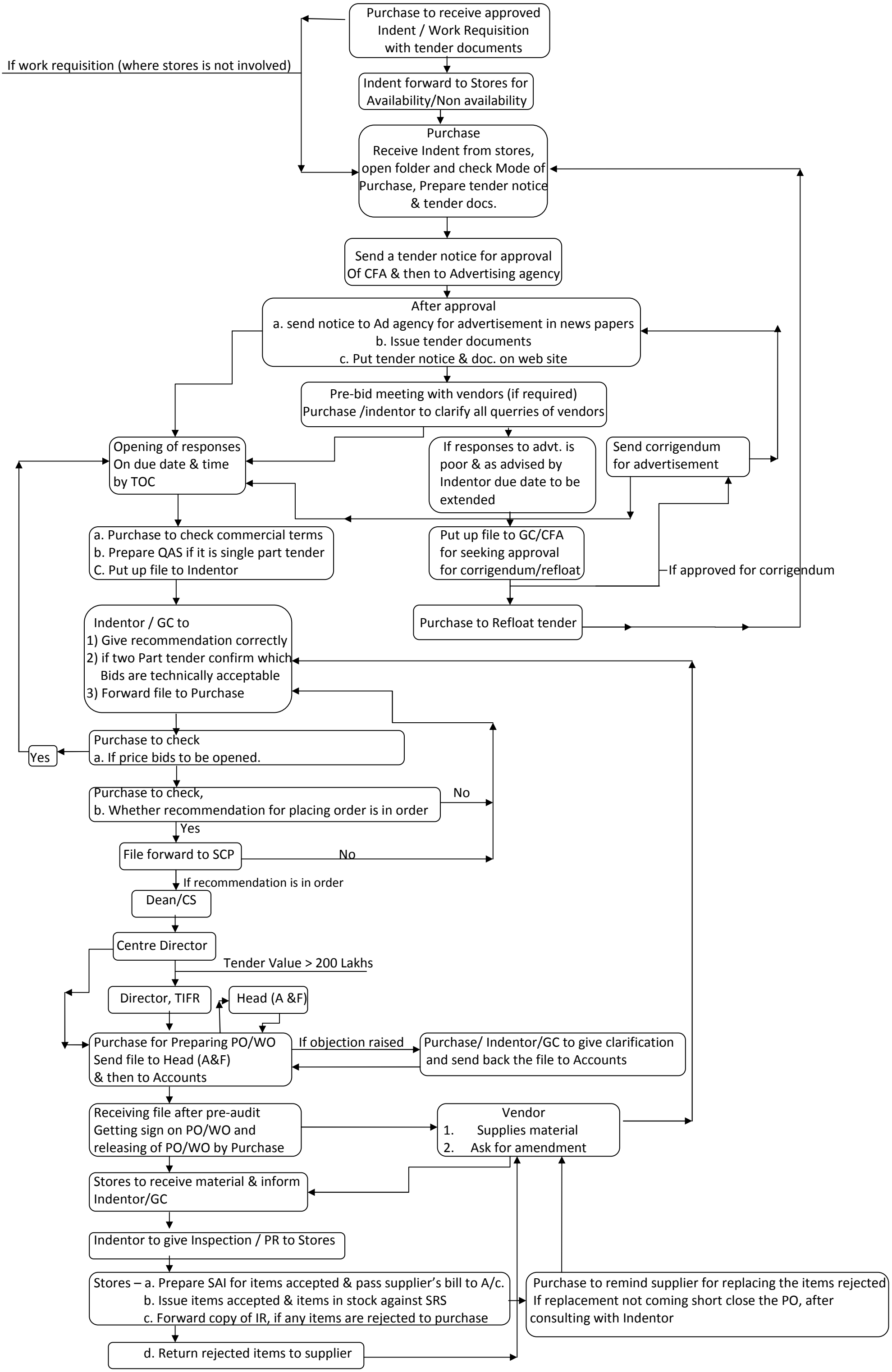Flow Chart SOP – for Public Tender